

Read through our checklist to see if your cloud service providers are meeting your needs or coming up short:

Are you getting the proper support from your technology providers with phone, email, and web form communications in real time?	<input type="checkbox"/> YES	<input type="checkbox"/> NO
Do you have all the mobility and remote access solutions to satisfy your teams' communication needs when they're on the go?	<input type="checkbox"/> YES	<input type="checkbox"/> NO
Does your provider offer the cloud solutions you need to empower your remote and hybrid work teams?	<input type="checkbox"/> YES	<input type="checkbox"/> NO
Does your provider recommend and supply advanced collaboration tools and apps your teams need to leverage video conferencing, instant messaging, file sharing, and more?	<input type="checkbox"/> YES	<input type="checkbox"/> NO
Does your provider deliver superior service and keep up with and understand the latest technology applications? (And is able to thoroughly explain them to you?)	<input type="checkbox"/> YES	<input type="checkbox"/> NO
Are you running reliable, always-on network connectivity that covers all office locations?	<input type="checkbox"/> YES	<input type="checkbox"/> NO
Does your call center employ the most advanced network technology and cloud-based security solutions?	<input type="checkbox"/> YES	<input type="checkbox"/> NO
Are you able to scale up or down your network technology and system applications to match the needs of your business?	<input type="checkbox"/> YES	<input type="checkbox"/> NO
Are you happy with the number of vendor bills you pay with corresponding amounts that fit your budget?	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If you answered "yes" to the majority of these questions, congrats! You're on the right track for future success. If you answered "no" to two or more questions, you could benefit from better customer service and more sophisticated cloud services to help you stay competitive.

**Contact Momentum** and one of our technology experts will help you get the managed cloud service support you need to grow.

