



MICROSOFT TEAMS PHONE

# From industry-leading collaboration tool to feature-rich business phone

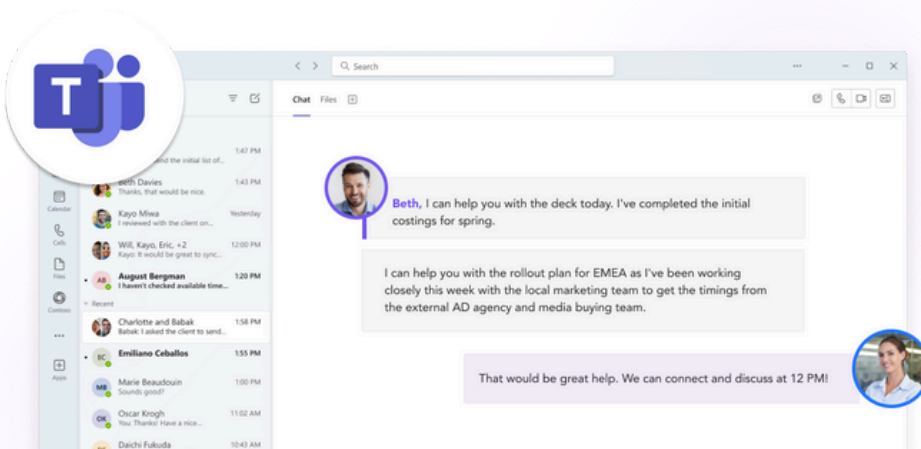


## Embraced unified communication

Transform Teams into a full-fledged business phone system with Microsoft Teams Phone.

Available via both Operator Connect and Direct Routing, Momentum's Teams Phone offering allows you to use any device for inbound and outbound calls. Leverage features such as complex call routing and forwarding, flexible call transfer, cloud call queues, real-time analytics, and AI with Co-Pilot within the Teams interface. Momentum gives you access to robust, device-agnostic functionality supported by a curated portfolio with a solution for every connectivity and communication need.

With Momentum, whether you're a contact center, an agile startup, or something else entirely, we've got you covered.



## HIGHLIGHTS



Best-in-class security that's compliant with HIPAA, GDPR, and other frameworks



A carrier-grade network that connects directly with Microsoft's infrastructure



High-touch, 24/7 support from one of the leading global experts in Microsoft Teams



Seamlessly add, manage, and port numbers and migrate users



Quickly deploy AI with Microsoft Copilot



## Make Microsoft Teams your hub for business communication

We'll help you combine enhanced communication features, PSTN connectivity, and artificial intelligence into a unified experience within Microsoft Teams.

Our connection to the Microsoft network and long-standing integration with Teams make us uniquely suited as a provider.



### Teams Contact Center

Upgrade your business phone lines and streamline customer interactions with customizable auto attendants and call queues. Support contact center agents with Co-Pilot AI and real-time analytics.



### Teams Fax

Transform Microsoft Teams into a secure cloud fax machine, enabling your employees to send and receive faxes from anywhere and on any device.



### Teams Attendant Console

Enhance call handling and distribution with advanced and intelligent call management features. Support productivity via features such as callback reminders, contact notes and automatic hook state/presence monitoring.



### Teams Call Analytics

Eliminate bottlenecks, identify calling patterns and optimize call management with a robust, purpose-built contact center analytics platform.



### Teams Call Recording

Unlock insights into business operations and ensure compliance with an AI-driven call recording engine designed specifically for Microsoft Teams.



### Teams Texting

Add two-way SMS to Microsoft Teams for better engagement with customers, partners, and vendors. Support both high-volume commercial texting and P2P SMS through a native texting experience.

## Why Momentum?

**600K+**

COLLABORATION  
USERS

**30K**

ENTERPRISE  
LOCATIONS SERVED

**50K+**

MICROSOFT TEAMS  
USERS

## Make Microsoft Teams your all-in-one calling solution

[CONTACT US](#)

See how easy calling can be with Microsoft's industry-leading collaboration solution. Talk to sales today.

877.251.5554 | [sales@gomomentum.com](mailto:sales@gomomentum.com) | [gomomentum.com](http://gomomentum.com)

