MOMENTUM

Add texting to Microsoft Teams

Improve teamwork and collaboration

Hybrid work has exposed the weaknesses of BYOD — employees are calling and texting from personal lines, IT has limited options for archiving and inspecting texts, and collaboration is limited because SMS is difficult to interface to line of business applications. Momentum can help.

Texting for Teams offering adds a native mobile texting experience directly to Microsoft Teams, making it easy to send and receive text messages from vendors, partners, and customers.

With easy setup, centralized administration, and support for both commercial texting and low-volume peer-to-peer SMS, our solution gives you everything you'll need to keep the conversation going.

> "People pay very little attention to their personal email accounts and coldcalling job candidates is not very productive. We found that job candidates prefer text communication over emails and calls. Texting for Business works exactly like my mobile phone texting works, yet uses my direct dial number for the texting. It required zero end user training.
>
> **Brandon Deskins,**
> Director of Business Development, StaffSource

HIGHLIGHTS

- Stay organized with teams, channels, and spaces

- Easily send texts to people outside your organization

- Expand collaboration by adding integration to apps

- Get dedicated help with 24/7 high-touch support

- Supports Microsoft Calling, Direct Routing, Operator Connect, and direct dial

Create a collaborative customer experience with texting

Texting is not only one of the most popular methods of communication, but also the preferred mode of contact for most of your customers. Give your customers a direct line of contact to your business while also enabling flexible work with a solution that adds texting directly into Microsoft Teams.

Support flexible BYOD

Eliminate corporate-owned devices by allowing employees to call and text from work numbers on their personal phones, giving your company ownership of the data.

Integrate and collaborate

Texting for Teams not only supports Microsoft Teams, but also Cisco WebEx and Zoom with Single Sign on and persistent message history across applications.

Archive your data

Deploy Texting for Compliance and enable single sign on for a single-instance Azure Cosmos database which you can then connect to your e-discovery and data loss prevention products.

Broad integration options

Effortlessly integrate Texting for Teams with your call center applications, customer relationship management system, and ticketing systems to improve efficiency and productivity.
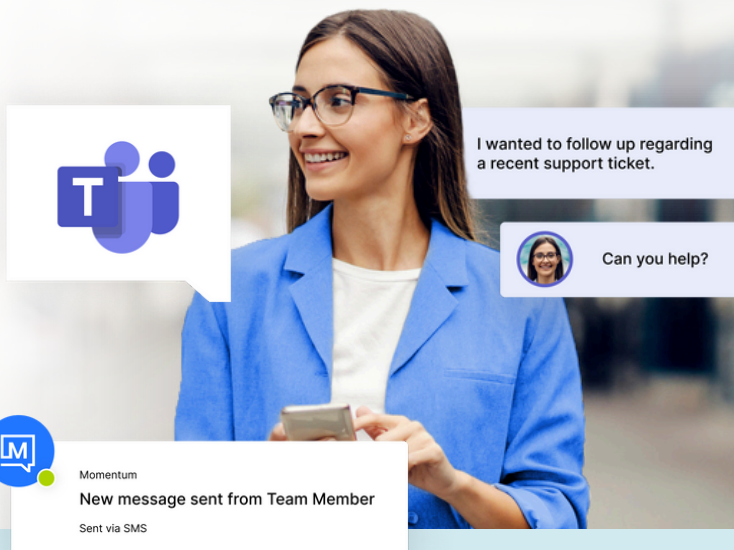
Compliant texting

Your business has full control of text message history and who has access to messages. More importantly, with Texting for Compliance enabled, text message histories are automatically stored in your Azure Cosmos database.

I wanted to follow up regarding a recent support ticket.

Can you help?

Momentum
New message sent from Team Member
Sent via SMS

Why Momentum?

600K+	30K	50K+
COLLABORATION USERS	ENTERPRISE LOCATIONS SERVED	MICROSOFT TEAMS USERS

Start sending and receiving texts in Microsoft Teams

CONTACT US

See how easy adding texting to Teams can be with Momentum.
Talk to sales today.

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